



NOTICE OF NON-DISCRIMINATION

John Knox Village complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex (consistent with the scope of sex discrimination described at 45 CFR § 92.101(a)(2)). John Knox Village does not exclude people or treat them less favorably because of race, color, national origin, age, disability, or sex.

John Knox Village

- Provides people with disabilities with reasonable modifications and free appropriate auxiliary aids and services to communicate effectively with us, such as:
 - Qualified sign language interpreters.
 - Written information in other formats (large print, audio, accessible electronic formats, other formats).
- Provides free language assistance services to people whose primary language is not English, which may include:
 - Qualified interpreters.
 - Information written in other languages.

If you need reasonable modifications, appropriate auxiliary aids and services, or language assistance services, contact the Section 1557 Coordinator: Corporate Compliance Officer at (816) 347-2109 or

compliance@jkv.org.

If you believe that John Knox Village has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with the Section 1557 Coordinator: Corporate Compliance Officer at 400 NW Murray Road, Lee's Summit, Missouri 64081, (816) 347-2109, or compliance@jkv.org. You can file a grievance in person or by mail, or email. If you need help filing a grievance, the Section 1557 Coordinator: Corporate Compliance Officer is available to help you.

You can also file a complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)
Complaint forms are available at
<http://www.hhs.gov/ocr/office/file/index.html>.

This notice is available at John Knox Village's website:
<https://www.jkv.org>.

NOTICE OF AVAILABILITY OF LANGUAGE ASSISTANCE SERVICES AND AUXILIARY AIDS SERVICES

ATTENTION: If you speak Spanish, Chinese, Vietnamese, Serbian, Croatian, German, Arabic, Korean, Russian, French, Tagalog, Pennsylvanian Dutch, (Farsi) Persian, Oromo, Portuguese, or Amharic, free language assistance services are available to you. Appropriate auxiliary aids and services to provide information in accessible formats are also available free of charge. Call 1-816-251-8000 or 1-816-347-2109 (TTY: 711) or speak to your provider.

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| Spanish Español | ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. También están disponibles de forma gratuita ayuda y servicios auxiliares apropiados para proporcionar información en formatos accesibles. Llame al 1-816-251-8000, 1-816-347-2109 (711) o hable con su proveedor. |
| Chinese 中文 | 注意：如果您說[中文]，我們可以為您提供免費語言協助服務。也可以免費提供適當的輔助工具與服務，以無障礙格式提供資訊。請致電 1-816-251-8000, 1-816-347-2109. 711 或與您的提供者討論。」 |
| Vietnamese Việt | LƯU Ý: Nếu bạn nói tiếng Việt, chúng tôi cung cấp miễn phí các dịch vụ hỗ trợ ngôn ngữ. Các hỗ trợ dịch vụ phù hợp để cung cấp thông tin theo các định dạng dễ tiếp cận cũng được cung cấp miễn phí. Vui lòng gọi theo số 1-816-251-8000, 1-816-347-2109 (Người khuyết tật: 711) hoặc trao đổi với người cung cấp dịch vụ của bạn.” |
| Serbian | NAPOMENA: Ako govorite srpski jezik, besplatno su vam dostupne usluge jezičke pomoći . Pozovite 1-816-251-8000, 1-816-347-2109. (711). |
| Croatian | NAPOMENA: Ako govorite hrvatski, dostupna Vam je besplatna podrška, Vašem jeziku. Nazovite 1-816-251-8000, 1-816-347-2109. (711). |
| German Deutsch | ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlose Sprachassistentendienste zur Verfügung. Entsprechende Hilfsmittel und Dienste zur Bereitstellung von Informationen in barrierefreien Formaten stehen ebenfalls kostenlos zur Verfügung. Rufen Sie 1-816-251-8000, 1-816-347-2109 (711) an oder sprechen Sie mit Ihrem Provider.“ |
| Arabic العربية | كما تتوفر وسائل مساعدة وخدمات مناسبة لتوفير المعلومات بتنسيقات يمكن إذا كنت تتحدث اللغة العربية، فستتوفر لك خدمات المساعدة اللغوية المجانية. تنبيه: (أو تحدث إلى مقدم الخدمة." 711 (1-816-251-8000, 1-816-347-2109) اتصل على الرقم الوصول إليها مجانًا. |
| Korean 한국어 | 주의: [한국어]를 사용하시는 경우 무료 언어 지원 서비스를 이용하실 수 있습니다. 이용 가능한 형식으로 정보를 제공하는 적절한 보조기구 및 서비스도 무료로 제공됩니다. 1-816-251-8000, 816-347-2109. 711. 번으로 전화하거나 서비스 제공업체에 문의하십시오." |
| Russian РУССКИЙ | ВНИМАНИЕ: Если вы говорите на русский, вам доступны бесплатные услуги языковой поддержки. Соответствующие вспомогательные средства и услуги по предоставлению информации в доступных форматах также предоставляются бесплатно. Позвоните по телефону 1-816-251-8000, 1-816-347-2109 (711) или обратитесь к своему поставщику услуг. |
| French Français | ATTENTION : Si vous parlez Français, des services d'assistance linguistique gratuits sont à votre disposition. Des aides et services auxiliaires appropriés pour fournir des informations dans des formats accessibles sont également disponibles gratuitement. Appelez le 1-816-251-8000, 1-816-347-2109 (711) ou parlez à votre fournisseur. |
| Tagalog Tagalog | PAALALA: Kung nagsasalita ka ng Tagalog, magagamit mo ang mga libreng serbisyonang tulong sa wika. Magagamit din nang libre ang mga naaangkop na auxiliary na tulong at serbisyo upang magbigay ng impormasyon sa mga naa-access na format. Tumawag sa 1-816-251-8000, 1-816-347-2109 (711) o makipag-usap sa iyong provider.” |
| Pennsylvania Dutch | ACHTUNG: Wann du Pennsylvanisch Deutsch schwetzst, sin Hilfsdienst fer die Sprooch fer dich gratis verfügbar. Passende Hilfsmittel un Diensch, fer Informatione in zugängliche Formate ze gebbe, sin aa gratis verfügbar. Ruf 1-816-251-8000, 1-816-347-2109 (711) oder schwetz mit dein Anbieter. |
| (Farsi) Persian | فراهم 711. 1-816-251-8000, 1-816-347-2109 تماس بگیرید. توجه: اگر به زبان فارسی گفتگو می کنید، تسهیلات زبانی بصورت رایگان برای شما می باشد. با |
| Oromo | HUBACHIISA: Afaan Oromo kan dubbattan yoo ta'e, tajaajilliwwan deeggarsa afaanii, kaffaltii irraa bilisata'an, isiniif ni jiraatu 1-816-251-8000, 1-816-347-2109, 711, bilbilaa. |
| Portuguese Português | ATENÇÃO: Se você fala Português, serviços gratuitos de assistência linguística estão disponíveis para você. Auxílios e serviços auxiliares apropriados para fornecer informações em formatos acessíveis também estão disponíveis gratuitamente. Ligue para 1-816-251-8000, 1-186-347-2109 (711) ou fale com seu provedor.” |
| Amharic አማርኛ | ማሰቢያ፡- አማርኛ የሚናገሩ ከሆነ፣ የቋንቋ ድጋፍ አገልግሎት በነፃ ይቀርብልዎታል። መረጃን በተደራሽ ቅርጾች ለማቅረብ ተገቢ የሆኑ ተጨማሪ እገዛዎች እና አገልግሎቶች እንዲሁ በነፃ ይገኛሉ። በስልክ ቁጥር 1-816-251-8000, 1-816-347-2109 (711) ይደውሉ ወይም አገልግሎት አቅራቢዎን ያናግሩ።” |