

# Village Voice

April 16, 2021

UPDATE

## Reopening the JKV Campus: Independent Living Phase II

### STARTING MONDAY, APRIL 19

By Maria Timberlake, vice president, senior living

I am delighted to say that what we are doing, together, at John Knox Village is working. During the month of March, we had only 1 new case of COVID-19 on our whole campus, with zero independent living resident cases reported. Thanks to the great personal responsibility so many of you are taking to protect others, we believe it is safe to move forward with Phase II of the Independent Living Reopening Plan.\*

Here are the latest reopening steps beginning **Monday, April 19.**

**In all cases...** DO NOT ATTEND IF you have COVID-19, have been exposed to COVID-19 or have any COVID-19-like symptoms.

### DINING

**In-person dining in restaurants is back** for independent living residents (except for Fireside Dining), with the following precautions in place:

- Social distancing must be observed between tables, and face masks must be in place unless actively eating or drinking.
- **Residents only.** No off-campus guests or associates.
- With tables appropriately spaced for social distancing, capacity will be limited, so we ask that you enjoy your meal and then depart so that more residents can be seated.
- Non-related resident households can be seated together. Limit four per table.
- Stories Public House will use the larger dining areas connected with Metropolitan. The Stories menu will be served in the Pub and in Metropolitan's dining room every day, and a limited Metropolitan menu will also be served on Friday and Saturday evenings.
- You can still order by phone and pick up your order at the host stand, and curbside pick-up is still available (except for Places - you will need to walk in to pick up, due to traffic challenges).
- In-home meal delivery is available through the Home Meal Delivery Program, which offers the FULL menus for Stories Public House and Courtyard Café.

### STAY TUNED

- **Phase II Reopening presentation on JKtV** Channel 2 by Maria Timberlake. 5 p.m. Friday, April 16; 9 a.m. Saturday, April 17; and 1 p.m. Sunday, April 18.
- **Other changes may be announced** later on JKtV and JKVLife, in the Daily E-Blast, and in the May *Village Voice* magazine.
- **Subscribe to the Daily E-Blast:** Send an email containing your name and email address to [Szeilstr@jkv.org](mailto:Szeilstr@jkv.org)

The Dining Dollar rules for carry-out service still apply, plus the \$8 minimum per restaurant order is in place again, as is the \$3 delivery fee. Delivery fees and gratuities can be paid for with Dining Dollars. To order, call 347-2YOU (2968).

### RESIDENT GATHERINGS

Group size maximum raised to 25 in Village common areas and event spaces – **with social distancing and masks required.**

- NOTE: Many rooms cannot accommodate 25 people when tables and/or chairs are six feet apart.
- To reserve banquet spaces, call 347-2999 or email [Events@JKV.org](mailto:Events@JKV.org)
- Snacks and meals can be ordered, with limitations. Contact the Events team for details.
- Do not rearrange furniture.
- Planned activities will resume in a later reopening phase.

### CONCIERGE HOURS

Now that restaurants are reopening, the concierge desks will be open later. New hours are:

#### • **Courtyard**

Monday – Friday: 9 a.m. to 6:30 p.m.  
Saturdays: 9 a.m. to 6:30 p.m.  
Sundays: 10 a.m. to 2 p.m.

#### • **Meadows**

Monday – Friday: 7:30 a.m. to 7 p.m.  
Saturdays: 9 a.m. to 6:30 p.m.  
Sundays: 10:30 a.m. to 6:30 p.m.

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- **Dial-A-Ride** will run from 7:30 a.m. to 7:30 p.m. Monday through Saturday, and 8 a.m. to 6 p.m. Sundays.
- **Fitness Classes/Personal Training:** The fitness centers are planning to restart some exercise classes starting April 19. Details are still in the works. We'll share more information as it becomes available or you can call 347-2187.
- **Meadows Pool:** The capacity for the Meadows pool has been increased to 25, with social distancing at all times. Masks are not required when in the pool.
- **Volunteers:** Resident volunteers can provide assistance throughout the Village again, as long as they can adhere to social distancing and mask-

wearing protocols. If you are interested in volunteering, watch the E-Blast for available opportunities, or call 347-2883.

- If you are unclear about how these guidelines impact something important to you, feel free to call:
  - Your Area Manager; Kelli Snell, Director of Life Enrichment; Brian Opoka, Director of Public Safety or Maria Timberlake, VP of Senior Living

*\*We will continue monitoring guidance from the CDC, CMS, the Missouri Department of Health and Senior Services, Missouri Hospital Association, Mid-America Regional Council, and the Jackson County Health Department. As always, if we have an outbreak on campus, if the community rate shoots up, or the county re-imposes restrictions, we could have to backtrack on some of our re-opening plans. We appreciate your flexibility as we work to keep our campus a safe place to live.*